

SUZANNE L. DISHEROON, Ph.D.

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Instructional Designer and Technical Writer

Extensively published instructional designer, writer, and editor with 20+ years of instructional, e-learning design, and implementation experience. Expert knowledge MS Office, Adobe Captivate, Presenter, Connect, and Creative Cloud, as well as SnagIt and LMS systems such as Blackboard. Demonstrated ability in coalition building, curriculum development, and team facilitation.

Education

Ph.D. in English

University of North Texas
Denton, Texas.

M.A. in English

University of North Texas
Denton, Texas.

B.A. in English

Southern Adventist University
Collegedale, Tennessee.

Relevant Experience

Professor of English

Cedar Valley College. Lancaster, Texas. 2007 – Present.

- Design and implement instructional projects for online and hybrid / blended delivery.
- Teach technical writing, first-year composition, American literature, both face-to-face and online.

Director of Creative Services / Project Manager

Texas Career Solutions. Addison, Texas. 2008 – Present.

- Develop and implement training materials.
- Write, edit, and consult on job search documents for clients.

Instructional Designer / Technical Writer (Contractor)

Real World Training. Dallas, Texas.

- Wrote in-product help, knowledge-base articles, and web-based help.
- Wrote audio and video scripts for online and CD / DVD-based training programs.
- Coded and conducted QA on html files.
- Developed help files as part of SDLC process.

Technical Writer / Instructional Designer (Contractor)

Comanche Peak Nuclear Power Plant. Glen Rose, Texas.

- Developed e-learning materials for CBT delivery.
- Evaluated instructors and provided coaching on instructional best practices.
- Drafted Accreditation Self-Study Report for re-certification of technical training programs.
- Provided ongoing instructor training.

Instructional Designer (Contractor)

Five Star Institute. Dallas, Texas.

- Wrote, developed, and storyboarded instructional modules for certification courses.
- Scripted audio and video elements, using *MS PowerPoint* and *Adobe Captivate*.

Associate Professor of English

Northwestern State University. Natchitoches, Louisiana.
1997 – 2006.

Funded Proposals (Selected)

National Writing Project – Continuation of Funding Proposal.

- Proposal to continue the work of the NSU Writing Project. Accepted for the 2005-06 funding cycle for \$43,000.

National Writing Project – New Site Proposal.

- Funded for \$30,000 for first year.

Teacher Institute for Advanced Study. Louisiana Endowment for the Humanities.

- Funded for \$26,000.

Graduate Fellows Program.

- Program sponsored by Louisiana Board of Regents Support Fund. Funded for \$55,000.

Software

- Adobe Captivate
- Adobe Presenter
- Adobe Connect
- Adobe CC
 - InDesign
 - Illustrator
 - Photoshop
 - Acrobat
- SnagIt
- Articulate Studio
- Microsoft Office
- SoftChalk
- Blackboard

Key Skills

- ADDIE / Systematic Approach to Training
- Adult Learning Theory
- Instructional Design
- Policies / Procedures
- Project Management
- Strategic Planning
- Team Facilitation / Leadership
- Training / Development
- Writing
- Editing
- Document Design
- Proposal / Grant Writing
- Assessment / Program Evaluation

Online Portfolio

sldisheroonportfolio.wordpress.com